

Achieving high quality and consistent audit standards together.

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Introduction.

Quality & Safety of Global Own Label Cheese Range

17 years with Tesco (12 years in role)

12 years High Risk food manufacturing

Graduate in Applied Nutrition

Academy of Cheese – Level 2

Member of Guilde de Fromagerie

Ambassador for the ICDA

Judge for British, Artisan, Global, International & World

Cheese Awards



Retail audit standards.

Why we audit, our performance and how we can improve collaboratively.....

Why do Tesco audit.

Brand integrity

Consistency

Risk assessment

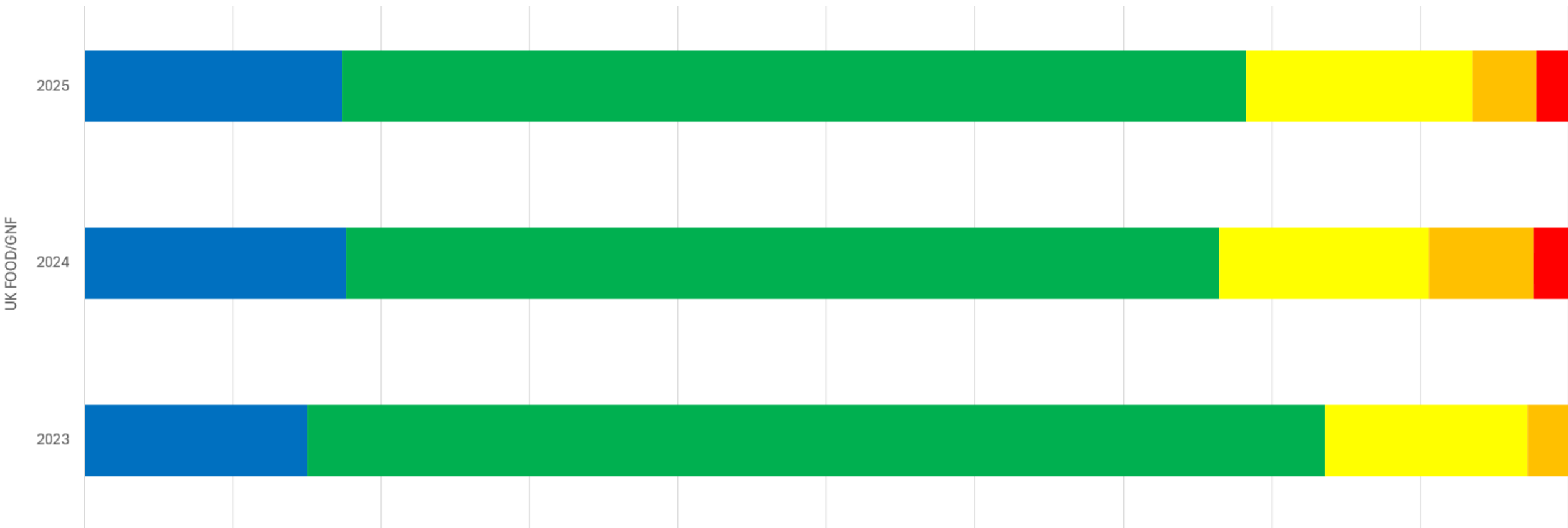
Root cause analysis

Continuous improvement

Quality culture

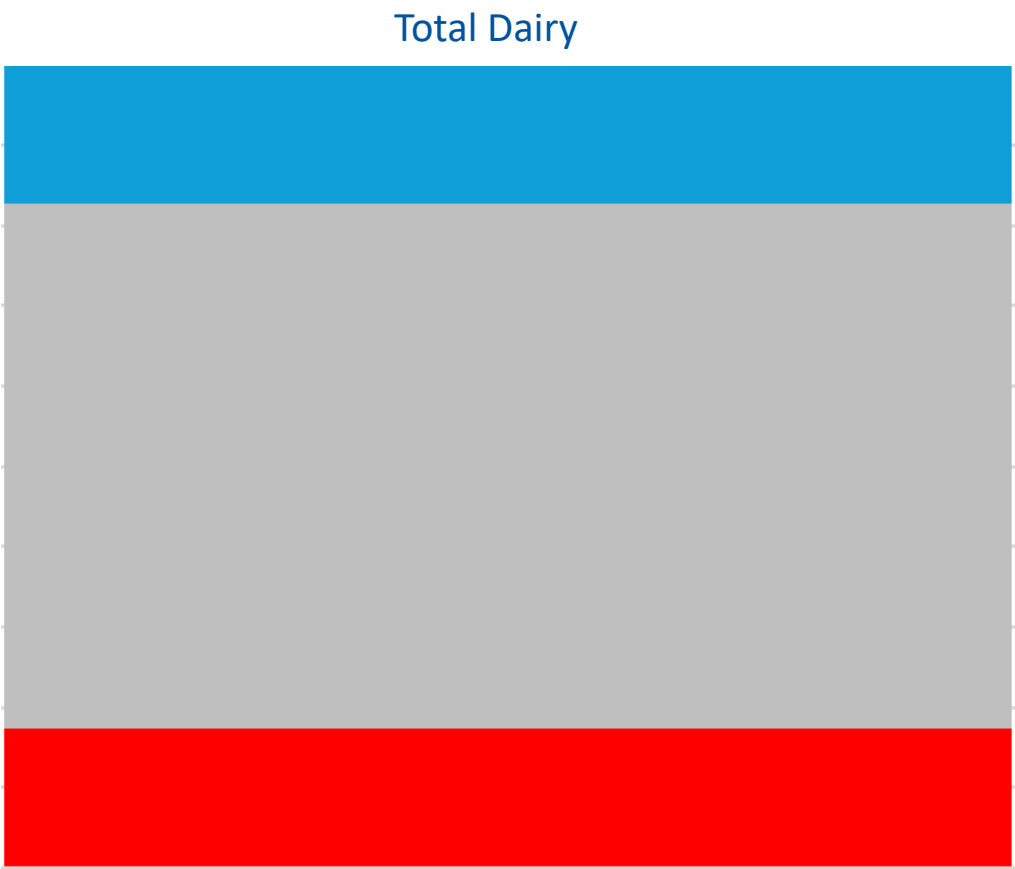
Audit performance YOY.

YOY comparison from 2023 to present – Total Dairy



Changes in audit performance - Dairy.

Audit performance grade 2024 vs 2025



2025

UK FOOD/GNF

Decrease No Change Increase



2025

UK FOOD/GNF

Decrease No Change Increase



Audit performance.

Top non-conformance trends (Speciality Cheese)

Critical	Design & construction of premises
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	Un-pasteurised raw milk cheese
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Major	Design & construction of premises
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	Employee facilities & workwear
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	Product development & specifications
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	High care/high risk foods
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Reasons for a drop in standards.

**Lack of
resource**

**Commercial
pressure**

**Under-
standing of
standards**

**Quality of
resource**

Improving standards.



Strengthen competence & training

Harmonise audit/standard interpretation

Standardise and modernise audit protocols

Increase transparency and accountability, with end-to-end visibility

Embrace technology and data analytics

Strengthen regulatory collaboration

Foster a culture of food safety

“Quality means doing it right when no-one is looking”

Henry Ford

Thank you.